



**YMCA of
Hamilton/Burlington/Brantford**

Preschool Child Care
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November 6, 2014

Re: Reference and Information regarding Boaden's and Organic Kids Catering

To Whom It May Concern:

I am the General Manager of Preschool Child Care for the YMCA of Hamilton/Burlington /Brantford and offer this letter of reference in regards to the above.

The YMCA of Hamilton/Burlington/Brantford has used Boaden's and Organic Kids Catering services since 1994. They service our child care centres and other YMCA programs over a large area across multiple regions. These services include the lunch program, snack program, menu co-op/purchasing program, summer camps hot lunch and boxed lunch programs.

We have been most pleased with the service in which we receive. Boaden's provides us with what I believe are the best meals available. The quality and attention to detail is immense. Their lunches are items that we would receive and cook at home. I often I hear about how good the lunch was today from the staff and the children. We have been most impressed with their latest, successful menu. Their organic menu has been received with great fanfare. Their new snack menu which features hot and frozen additions to the regular items has been hugely successful as well.

With regards to the service, it is in my view, outstanding. Whenever a problem arises I know I can just pick up the telephone and get the answer I was looking for. The General Manager has always been available for questions. We have a direct line to whoever my staff or I wish to speak to, whether it is Louie, Kelly or Chris, their executive chef, we can have an answer within minutes. We can also count on Boaden's for the resources that we need to insure that that our staff has the required tools that they need, from serving utensils to training, we can always count on them.

The one thing I would like to mention outside of business is the family atmosphere Boaden's has. Their caring has included actions such as substantial donations to our YMCA Strong Kids Campaign. Whether it be fundraising or special catered meals for events or holidays, we always can count on them.

In closing it is with great and utmost confidence that I recommend Boaden's and Organic Kids Catering for serving the children in your care.

Yours Sincerely

A handwritten signature in black ink, appearing to read 'Maria Timpener'.

Maria Timpener
General Manager of Preschool Child Care
YMCA of Hamilton/Burlington/Brantford
905-529-7102 X5027